



STATUS REPORT ON SSM'S ROC CLIENT CHARTER - OVERALL SSM ACHIEVEMENT -

Types Of Forms	Client Charter	JAN 11 (%)	FEB 11 (%)	MAR 11 (%)	APR 11 (%)	MAY 11 (%)	JUNE 11 (%)	JULY 11 (%)	AUG 11 (%)	SEP 11 (%)	OCT 11 (%)	NOV 11 (%)	DEC 11 (%)
Incorporation of A New Company (Form 6)	1 Day	100	100	-	-	-	-	-	-	-	-	-	-
Approval of Name (Form 13A)	1 Day	95.95	95.99	-	-	-	-	-	-	-	-	-	-
Commencement of Business for Public Companies (Form 18)	1 Day	100	100	-	-	-	-	-	-	-	-	-	-
Change of Company Name (Form 11(21))	1 Day	100	100	-	-	-	-	-	-	-	-	-	-
Conversion of Status(Form 11(26))	1 Day	100	100	-	-	-	-	-	-	-	-	-	-
Registration of Charge (Form 34)	2 Days	100	100	-	-	-	-	-	-	-	-	-	-

Nota: 1. Pengiraan Piagam Pelanggan bermula dari penerimaan dokumen dan bayaran di kaunter sehingga keputusan/sijil diberikan.
2. Pencapaian adalah berdasarkan laporan yang dikeluarkan oleh Sistem Data Warehousing bermula Januari 2011.